

## **What will change this year at the Lakeside entrance and gates?**

In 2024, Lakeside will continue scanning barcodes printed on Daily and Weekly Chautauqua Passes upon entering and exiting the gates of Lakeside like the previous year. Season Chautauqua Passes will not be scanned.

At the gates, we'll also be processing Complimentary Passes through the ticketing system. Therefore, we will be tracking the number of guests visiting for church, utilizing the Laundromat and entering for shopping and dining. Children ages 4 & under and guests ages 90 & older who enjoy free admission to Lakeside will be given a pass to be scanned upon entering and exiting the gates. Again, Season Chautauqua Passes for these age groups will not be scanned.

New this year, the Fifth Street and South Gates will accept credit and debit cards only. Credit and debit cards and cash will be accepted at the Welcome Center.

## **Is Lakeside charging for children and youth?**

Children ages 4 & under enjoy free admission to Lakeside. For the third year in a row, Lakeside is maintaining the price of Children's Passes for ages 5-12. The Children's Daily Pass is \$5, the Weekly Pass is \$30, and a Season Pass is \$85.

The Daily Youth Pass for ages 13-21 increased by \$1 to \$18. The Youth Weekly and Season Passes remain the same at \$112 and \$470, respectively.

As we plan programs for children and youth, we not only have to think about the teachers and performers but also the facilities, grounds and staff needed to implement each program. The cost to create the Lakeside experience keeps rising due to increases in supplies, travel, entertainment, utilities, speaker fees, staffing and maintenance and repairs for our historic structures and buildings.

## **Why are Season Passes increasing?**

The Lakeside Staff and Finance Committee reviewed the Season Passes and will align the rate with the Daily Passes rate. Since the pandemic, Lakeside has expanded its Chautauqua programming season from 11 to 14 weeks offering programming from Memorial Day weekend through Labor Day. The updated cost of the Adult Season Pass takes the expanded season into account. The Child and Youth Season Passes remained unchanged.

## **The Youth and Adult Daily Passes have increased slightly. Why?**

The Admission & Parking Fees do not cover all the expenses of the Chautauqua experience. These expenses include costs for performers and teachers, as well as supplies, travel, utilities, staffing and maintenance of our historic buildings, infrastructure, parks and grounds.

Lakeside is a nonprofit organization. Our community is a unique and complex organization, and the financial resources required to operate and create the Lakeside experience every year increase. Payroll and benefits will continue to increase. Lakeside still continues to need to pay Lifeguards and Maintenance/Service Staff between \$15-\$20/hour to remain competitive. Supplies and materials to maintain our buildings and grounds continue to increase, too.

## **Did Parking Passes increase this year?**

No, there are no increases on parking. Daily and Weekly parking fees for the nearby Danbury School Parking Lot, South Gate Parking Lot, and on the Grounds remain the same price.

- **Danbury School Parking Lot:** \$3 per day and \$21 per week
- **South Gate Parking Lot:** \$8 per day and \$56 per week
- **On the Grounds Parking:** \$15 per day and \$100 per week

Season Pass Parking Fees on the grounds increased to \$245 (early bird rate on/before May 31) and \$260 (on/after June 1).

## **How much is a Partial Day Pass?**

Once again, the Partial Day Pass gives guests four hours of time to visit. The pass is \$10 per person and must be purchased before 7 p.m. at the gate. The Partial Day Pass does not include an Auto Pass or access to Hoover Auditorium entertainment or the Grindley Aquatic & Wellness Campus Pool and Wellness Center. In 2023, we listened to feedback from the Lakeside community and extended the Partial Day Pass from 3 hours to 4 hours.

## **How much is it to drive my golf cart in Lakeside?**

The price for a 2-4-passenger golf cart is \$235 per cart, and the price for a 6-passenger golf cart is \$245 per cart. Please note that all golf carts must pass an inspection with Lakeside's Safety Services Department to purchase a Season Golf Cart Pass.

## **What's the Preservation Fee?**

The Preservation Fee will again be added at the time of purchase to all Adult Daily and Weekly Passes - \$2 per adult per pass if purchased online prior to your arrival or \$3 per adult per pass if purchased upon entering the gates. Please note that the Preservation Fee does not apply to Season Chautauqua Passes or Youth and Child Passes.

Our Lakeside facilities and grounds play a significant role in the Chautauqua experience every year. Across the grounds, there are more than 50 historic structures and facilities, 9 miles of roads and sidewalks, and extensive parks and grounds to maintain. As the operating costs increase, we must invest in the maintenance and repair of our grounds, buildings and infrastructure and continue this reinvestment year after year.

In 2023, \$74,042 was collected in Preservation Fees to help maintain our historic buildings and grounds. The Preservation Fee will help renovate the bathrooms in Orchestra Hall so that they are accessible. The Preservation Fee in 2022 was allocated to the exterior work of Bradley Temple.

